

# Kisumu Water & Sanitation Company Ltd



**KIWASCO**  
*Refresh Life*

## THE QUALITY POLICY STATEMENT

**KIWASCO** is committed to processing and supplying quality water for domestic, commercial, and industrial use and provision of sanitation services within its area of operation. The company shall strive to exceed customers' requirements at all times.

The Management is committed to continual improvement of the Quality Management System (QMS) by ensuring that the processing, supply of water and provision of sanitation services meet the requisite regulations, customer service expectations and the requirement of ISO 9001:2015.

The policy statement and objectives shall be reviewed from time to time for adequacy, effectiveness and relevance to the organization's stated objectives.

The Management shall also ensure that the Quality Policy is communicated to and understood by all staff through existing communication channels.

**Managing Director**

Sign:  .....

Date:  .....